LIONA ENTERPRISES™

OUR TECHNOLOGY **SOLUTIONS** YOUR BUSINESS **SUCCESS**

www.lionaenterprises.com

LIONA ENTERPRISES
CAPABILITIES STATEMENT
PROJECT/PROGRAM MANAGEMENT

Our project and program management services help clients clearly identify goals. Our objective is to provide a full range of business and technical management services in support of client offices or programs. These services encompass all areas of Administrative and IT Policy/Planning including, but not limited to: capital planning, strategic planning, performance management, data management, facilities management, information sharing, information security, training, enterprise resource management, business process re-engineering, IT transformation and strategy, organizational change management, and program management office support.

Liona delivers value and results through our structured PMI based project methodology and our team of PMP certified project managers to help:

- Execute the projects on time and within budget
- Control performances
- Manage resources and change requests
- Establish comprehensive communications plans

As needed, the Project Manager will assist in developing detailed work plans, schedules, project estimates, resource plans, and status reports. The PM conducts project meetings and is responsible for project tracking, monthly status reports and Quality Assurance Surveillance Plan deliverables. They provide technical and analytical guidance to project team. Recommends and takes action to direct the analysis and solutions of problems.

The QASP includes:

- Identify the services and products that shall be measured.
- Establish the specific standards of performance for each required output.
- Establish the responsibilities for performing the measurement.
- Define the Government role in overseeing the performance.
- Provide feedback to the contractor regarding quality, quantity, and timeliness of the service outputs

ABOUT LIONA

Liona Enterprises is a full service Information Technology firm specializing in providing professional IT personnel and management consulting services to meet your technology and business needs. Liona has a nationwide presence with an office in San Diego to support customers on the West Coast; an office in Washington, DC to support customers on the East Coast; and the main office in Cincinnati, Ohio.

Why Liona?

Liona Enterprises is a professional IT services company dedicated to relentless execution and full accountability for our services. It is because of our focus on both the customer and our team, we can offer outstanding solutions-oriented service for our clients.

Key Differentiators

- Excellent CPARS and Past Performance ratings
- Accomplished, diverse management team
- Certified Engineers and Project Managers on staff
- One-stop shop, collaborating with partners who broaden our base of experience so we can better serve our clients
- Accepts Government Purchase Cards (GPC)
- Developing and maintaining stable and secure IT infrastructure solutions that yield maximum returns on clients' investments
- Vendor-agnostic solutions mindset
- Mission support through organizational excellence
- Fixed costs with no hidden fees that stay within budget
- ISO 9000:2015 Certified (2023)

OUR CUSTOMERS

HQ CYBERSPACE CAPABILITIES CENTER
BlackBerry Support

Liona Enterprises provides for dedicated resources focused on the CCC long term sustainment responsibility of BlackBerry Software solutions. Tasks include Engagement Support and Training. Liona Enterprises maintains visibility on support issues currently opened with BlackBerry by the customer and acts as a BlackBerry internal point of contact for escalations of support issues as needed for high priority and/or high visibility issues, acts as an extension of the AF BlackBerry Account Team, and participates in all customer testing related to BlackBerry software. Liona conducts user training to AFNET mobility customers on the proper use and functionality of devices connected to the AF's BlackBerry mobility solution. Conduct Administration Training to AFNET BlackBerry server administrators on the proper operations and maintenance of the AF's BlackBerry mobility solution.

NAICS: 541512, 517312, 541513, 541519, 541611, 541618, 811212, 811211

LOS ANGELES AIR FORCE BASE SPACE AND MISSILE SYSTEM PRODUCTION CORPS
Non-Core Information Technology Support for SMC

Liona provides Non-Core Information Technology Support for SMC/Production Corps that includes Asset Management, Database Administration, Cybersecurity Liaison, IT Administration, Printer Management, and Applications Support for LAAFB SMC Program Offices. Liona is responsible for program oversight on all contracts to ensure all reports are submitted to government on daily, weekly, monthly, quarterly and annually for various respective reports. We establish specific standards of performance for each required output and the responsibilities for performing the measurement required. Liona PM maintains and updates the Quality Assurance Surveillance Plan (QASP) for LAAFB Program office. Liona ensures continuous security, operational availability, and reliability of IT systems and equipment supporting SMC/Production Corps.

Inc. 5000 | EDGE 2023 CERTIFIED Ohio Encouraging Diversity Growth and Equity | SBA | UEI VF7NT1YFNBN3 CAGE 764F7 | IAS ACCREDITED Management Systems Certification Body MSCB-113 | G-CERTi SYSTEM SERVICE GIUS-1091-QC ISO 9001:2015 | GSA | MBE Ohio 2023 CERTIFIED Minority Business Enterprise | WBE Ohio 2023 CERTIFIED Women-Owned Business Enterprise