

WARRANTY STATEMENT

All new parts installed are covered by Liona Enterprises for a minimum of one year from the installation date. Manufacturer's warranties may extend out 2-5 years. In the event equipment is no longer covered under the manufacture warranty and outside of the one-year period of installation. The Government is responsible for cost associated with repair or replacement of the equipment. The Government will not be responsible for the labor for non-warranty equipment under this premium warranty coverage.

In the event that defective equipment has been identified, the systems engineer will have the equipment at the location within 24 hours of the service request. In rare instances, defective equipment may not be known until the system engineer arrives on site, additional time may be required to get replacement equipment expedited to the location.

For new installs, all equipment, cables, software and hardware are covered under this warranty and there will be no charges for provided equipment, services or labor during the warranty period.

In most cases Liona Enterprises maintains an inventory of some replacement equipment to allow for a quick response in the event of an equipment failure.

Note: Warranty does not apply to defects caused by improper storage, misuse, improper handling care, abnormal operating conditions or non-Stellar Innovations & Solutions, Inc. authorized modifications to products or system. Customer provided equipment may be supported as part of the warranty but only as a functioning part of the system and not as hardware. If the customer makes any changes to their equipment and it is a working part of the system, contact Stellar Innovations & Solutions, Inc. prior to making changes in case there is a direct effect on how the hardware functions or effects system operation. Un-approved changes may negate the system or manufacturers warranties.

Items not covered under warranty: Disposable items such as projector lamps, filters and batteries, image burn-in caused by extended display of the same image on projectors, LCDs, Plasma or CRT monitors. In any event Liona Enterprises will do everything possible to maintain systems and keep them operational during the warranty period.